

PANDORA Jewelry Care

Pandora jewelry is very special and must be properly handled and cleaned. Each PANDORA jewelry sale should be accompanied by the PANDORA Brochure with care instructions to ensure the customer is aware of how to correctly care for their jewelry purchase. The Brochure details use of the polishing cloth or lets them know to consult with the PANDORA retailer for an in-store cleaning.

Cleaning and Care:

We only recommend the use of polishing cloths specially designed for jewelry. Should further cleaning be required the jewelry may be placed in warm water with a mild dishwashing detergent and gently scrubbed with a soft toothbrush. NEVER USE LIQUID SILVER POLISH, SILVER PLATES, BLEACH, AMMONIA BASED PRODUCTS, OR ANY OTHER CHEMICALS.

Chemical Reactions:

PANDORA encourages our customers to be cautious about allowing any PANDORA jewelry to come in contact with chemicals. This includes, but is not limited to, wearing jewelry while swimming in the ocean, pool, spa or hot tub. Do not store your PANDORA jewelry with rubber bands. Never use liquid silver polish or immerse the jewelry in harsh detergents, or well water. PANDORA will not replace any items that have been sent back for any of these reasons.

PANDORA Beads with Pearls:

Any PANDORA beads with pearls should NEVER be worn in water containing detergents or chemicals. Special care should be taken with any pearls as any product containing a high alkaline content such as hair spray, perfumes and soap can damage the pearl. Pearls should not be stored under any high powered lights, or come across any sudden temperature changes.

USE OF ROTARY TUMBLER FOR CLEANING;

We recommend the use of a silver polish cloth or the Rio Grande brand of tumbler and cleaning solution. You can purchase it at www.riogrande.com or by phone at 1-800-253-9738.

Item: 1-qt Tumbler Order # 202-140, Item:

Compound 1 qt. Order # 339-394 and 4lbs Stainless Steel Shot Order # 339-370 and # 339-361 (2lbs of each).

Avoid cleaning jewelry in the tumbler that has pearls, including mother of pearl. Use the tumbler for a maximum of ten minutes. All beads should be on a bracelet, with clasp closed, before being placed in tumbler. Do not put individual loose beads in the tumbler. All PANDORA jewelry should be rinsed under water thoroughly and then dried immediately, to prevent any residue from staining the polished surface of the jewelry. Please be sure to replace the water in the tumbler regularly and use a colander to clean the steel shots periodically. Never put more than three bracelets in the tumbler at a time.

General Jewelry Care:

Before storing your jewelry for a length of time, please make sure to clean first. Do not wear during physical activities do not wear excessive amounts of perfume. Our jewelry is not rhodium plated and does not have any tarnish treatments. Pandora jewelry does not contain any Nickel, it is Silver, Copper and Zinc.